From: Maldoom, Edwin

Sent: Wednesday, September 4, 2024 11:19 AM

To: Brijesh Chachapura

Cc: Business Licence Legister, Linda

Subject: RE: Proposition Studios, 416 Ealing Road - New Premises Licence Application

Good morning Brijesh,

Thank you for your prompt response and clarification – I really appreciate it.

Consequently, given the below agreement regarding the proposed annex two conditions set out within my representation, I can confirm on behalf of the Licensing Authority that my representation can now be considered withdrawn.

Many thanks,

Edwin Maldoom Licensing Enforcement Officer

From: Brijesh Chachapura

Sent: Wednesday, September 4, 2024 11:11 AM

To: Maldoom, Edwin

Cc: Business Licence; Legister, Linda

Subject: Re: Proposition Studios, 416 Ealing Road - New Premises Licence Application

Good Morning Edwin Maldoom,

I've just received a response from the venue and can confirm that the CCTV is in color, as required. I also confirm that we fully accept all your terms and conditions.

Regards, Brijesh

From: Maldoom, Edwin

Sent: 04 September 2024 10:54

To: Brijesh Chachapura

Cc: Business Licence; Legister, Linda

Subject: RE: Proposition Studios, 416 Ealing Road - New Premises Licence Application

Good morning Brijesh,

Thank you for your response and confirmation that you are happy to accept the conditions outlined in my representation, with except condition 17 regarding a colour CCTV system.

It would perhaps be worthwhile to bring to your attention page 17 of your initial premises licence application, where you have included a condition that states:

"CD03: The premises shall install, operate, and maintain a comprehensive digital colour CCTV system."

This condition is part of your operating schedule, where you, as the applicant, described how you intend to promote the four licensing objectives, specifically "The prevention of public nuisance" in this instance.

Given this, I'm a bit confused as to why this was included in your initial application, yet you have subsequently indicated that you are uncertain whether the CCTV system will be black or white or colour.

I would therefore be most grateful if you could confirm that you will proceed with having a digital colour CCTV system, as stipulated within your premises licence application. Once I have this confirmation from you, I shall withdraw my representation against the premises licence application.

Many thanks,

Edwin Maldoom Licensing Enforcement Officer

From: Brijesh Chachapura

Sent: Wednesday, September 4, 2024 9:59 AM

To: Maldoom, Edwin

Cc: Business Licence; Legister, Linda

Subject: Re: Proposition Studios, 416 Ealing Road - New Premises Licence Application

Good Morning Edwin Maldoom,

We are happy to agree to all your terms and conditions, with the exception that we are unsure whether the CCTV is black and white or color. However, we can assure you that there is extensive CCTV coverage both inside and outside the premises.

Regards,

Brijesh

From: Maldoom, Edwin

Sent: 03 September 2024 11:10

To: Brijesh Chachapura

Cc: Business Licence; Legister, Linda

Subject: RE: Proposition Studios, 416 Ealing Road - New Premises Licence Application

Good morning Brijesh,

Following on from the below email, please find attached representation against the premises licence application.

I would advise you to read the attached carefully and let me know your thoughts. Just to let you know, this representation can be withdrawn following confirmation that the proposed conditions have been agreed.

If you have any questions, please feel free to get in touch.

Many thanks,

Edwin Maldoom Licensing Enforcement Officer

From: Maldoom, Edwin

Sent: Monday, September 2, 2024 10:28 AM **To:** Brijesh Chachapura < brij83@hotmail.co.uk>

Subject: RE: Proposition Studios, 416 Ealing Road - New Premises Licence Application

Good morning Brijesh,

Thank you for clarifying that the premises licence shall be time limited and shall therefore only be active between Wednesday 2 October 2024 to 12 October 2024.

I shall provide you with my representation in due course.

Best regards,

Edwin Maldoom Licensing Enforcement Officer

From: Brijesh Chachapura

Sent: Monday, September 2, 2024 10:23 AM

To: Maldoom, Edwin

Subject: Re: Proposition Studios, 416 Ealing Road - New Premises Licence Application

Good Morning, Maldoom,

Thank you for your email.

We will apply for a renewed license each year if we use the same venue again. The concern arises because the neighbors mistakenly believe it's an all-year-round license, which they are objecting to.

Just to clarify, the event will take place from 2nd to 12th October 2024.

Regards,

Brijesh

From: Maldoom, Edwin

Sent: 02 September 2024 09:43

To: Brijesh Chachapura

Subject: RE: Proposition Studios, 416 Ealing Road - New Premises Licence Application

Good morning Brijesh,

Thank you for your detailed response, I really appreciate.

Just as a point of clarification, please may you confirm if this premises licence is either time limited or if it's to be issued on a permanent basis? (i.e., is it to run only between 1 October 2024 – 9 October 2024 or will be granted in perpetuity?)

I'm currently working on my representation; however, I do note that the below has gone a long way to addressing my concerns. I will be looking to turn the below response into conditions, and I will send across my finalised representation in due course.

Many thanks,

Edwin Maldoom Licensing Enforcement Officer

From: Brijesh Chachapura

Sent: Friday, August 30, 2024 6:39 PM

To: Maldoom, Edwin

Subject: Re: Proposition Studios, 416 Ealing Road - New Premises Licence Application

Dear Maldoom,

Thank you for the email, please see below our reply to your email.

1. What is the maximum number of expected daily attendees for this event?

Ans: **Maximum Attendance:** The maximum number of expected daily attendees for this event is 1,500. This limit has been set in accordance with the venue's capacity and safety regulations.

Capacity Monitoring: The ticketing system ensures that no more than 1,500 tickets are sold for each day of the event. This guarantees that the total number of attendees does not exceed the venue's capacity.

2. What is the expected number of employees (including volunteers) working at this event on any given day?

Ans: 30-40 (Excluding vendor staff)

3. How will entry to the event work? Will it be ticketed? Will there be a fee? Is it free upon point of entry? How will the premises ensure that the total number of attendees not exceed the expected total capacity?

Ans: Event Entry and Capacity Management Plan for Navratri Festival

1. Entry to the Event:

- Ticketed Entry: Yes, entry to the Navratri event will be ticketed. Attendees
 will need to purchase tickets in advance to gain access to the event. This
 helps us manage the number of attendees and ensure that we do not exceed
 the venue's capacity.
- Pre-Event Ticket Sales: Tickets will be sold online and through designated outlets before the event. There will be no ticket sales at the door to prevent overcrowding and ensure proper management of attendees.

2. Ticketing and Fees:

- Fee Structure: Tickets will be sold at a set price, which will be clearly communicated to potential attendees through our promotional materials and ticketing platforms.
- No Free Entry: There will be no free entry at the point of entry. All attendees must have a valid ticket to enter the premises.

3. Managing Event Capacity:

- Capacity Monitoring: The premises will have a strict capacity limit based on the venue's maximum allowable occupancy, which complies with safety regulations. We will use the ticketing system to ensure that the number of tickets sold does not exceed this limit.
- Entry Control: On the day of the event, entry will be managed by trained staff who will verify tickets upon entry. This will ensure that only those with valid tickets enter the premises.
- Real-Time Monitoring: Security and event staff will monitor the number of people entering and exiting the venue in real-time to ensure the total number of attendees does not exceed the expected total capacity at any point.
- No Re-Entry Policy: To further control capacity, a no re-entry policy will be implemented. Once attendees leave the event, they will not be allowed back in.

4. Security and Safety Measures:

- On-Site Security: Security personnel will be stationed at all entry points to manage crowd control and ensure a smooth and orderly entry process. They will also be responsible for checking for any prohibited items.
- Emergency Exits: All emergency exits will be clearly marked and unobstructed, with staff trained to handle any situations where an evacuation may be necessary.

These measures will help ensure that the event runs smoothly, safely, and in compliance with all relevant regulations.

4. How will the SIA security go about their duties? (I.e., How many will be at the event in total? How many will be at the entrance?)

Ans: SIA Security Plan for Navratri Festival

To ensure the safety and security of attendees at the Navratri festival, the following measures will be in place:

1. Total Security Personnel:

Number of Security Staff: A total of 20 SIA (Security Industry Authority)
licensed security staff will be on-site each day of the event. This team will be
responsible for maintaining order and ensuring a safe environment
throughout the festival.

2. Security Duties and Distribution:

- Entrance Security: SIA security staff will be stationed at the entrance of the venue. Their responsibilities will include:
 - Verifying tickets and ensuring that only those with valid tickets are allowed entry.
 - Conducting bag checks and screening for prohibited items.
 - Managing queues and ensuring a smooth and orderly entry process.
- Patrol and Monitoring: The remaining security personnel will be assigned to various duties, including:
 - Patrolling the Venue: Regular patrols throughout the venue to monitor the crowd and address any issues that may arise.
 - Emergency Response: Being prepared to respond quickly to any emergencies or incidents, including medical emergencies or disturbances.
 - Access Control: Managing access to restricted areas and ensuring that only authorised personnel are allowed in specific zones.
 - Safety and Compliance: Ensuring that all event safety protocols are followed and assisting with crowd management to prevent overcrowding and maintain order.

3. Coordination and Communication:

- Communication Systems: Security staff will be equipped with radios and communication devices to coordinate effectively with each other and with event management.
- Incident Reporting: A clear procedure will be in place for reporting and addressing any incidents or security concerns. Security staff will be trained to handle various situations, from minor disturbances to major emergencies.

4. Additional Security Measures:

 Training and Briefing: All security personnel will be briefed on event specifics, including potential risks, emergency procedures, and their specific roles and responsibilities for the event.

These measures will help ensure a secure and well-managed environment for all attendees at the Navratri festival.

5. Will patrons be able to re-enter the premises?

Ans: once they leave the premises there will be no re-entry and security staff will be on hand to ensure no loitering around the outside of the event premises.

6. Where will the queue be located?

Ans: the queue will on the Alperton Lane.

7. How many "qualified medical personnel" will be at the premises, and what will their specific qualifications be? How many first aid stations will be there?

Ans: Response to Brent Council Regarding Medical Personnel and First Aid Stations

1. Qualified Medical Personnel:

- We will have qualified medical personnel on-site throughout the duration of the event.
- The medical personnel will include:
 - Paramedics: Trained and certified to handle emergency medical situations, including CPR, trauma care, and the use of defibrillators.
 - First Aid Trained Staff: Certified in basic first aid, capable of handling minor injuries, and providing initial care until advanced help arrives.
- All medical personnel will have up-to-date certifications in emergency response and will be equipped with the necessary medical supplies.

2. First Aid Stations:

- There will be first aid stations located at strategic points around the event venue.
- Each first aid station will be clearly marked and easily accessible, with signage directing attendees to their locations.
- The stations will be equipped with essential medical supplies, including bandages, antiseptics, ice packs, and emergency equipment.

3. Medical Response Plan:

- o In case of a medical emergency, the on-site medical team will coordinate with local emergency services to ensure a swift response.
- We have established clear communication protocols to ensure that any medical incidents are reported and managed efficiently.
- The locations of the first aid stations and emergency procedures will be communicated to all attendees through announcements and event literature.

Please let us know if further details are required or if there are any additional specifications that need to be met.

8. How will the premises negate against causing noise related complaints from the live music and the use of the outside area? (Especially as it's stipulated to end at 03:00 on certain days)

Ans: Here's a revised response that incorporates the updated event timings, the decision to limit outdoor activity, and the measures to control sound levels:

Noise Management Plan for Navratri Event

To address concerns about noise-related complaints, particularly with live music and the use of the outside area, we have revised the event plan to reflect the concerns of our neighbors:

1. Revised Event Timings:

 The event will now conclude at 11:00 PM on weekdays (Monday to Friday) and at 12:30 AM on weekends (Saturday and Sunday). This adjustment has been made in direct response to feedback from the community and will help to minimize late-night noise.

2. No Outdoor Activities During Event:

 There will be no persons, aside from security personnel, outside the premises once the event has started. This measure ensures that all event activities, including live music, remain indoors, significantly reducing the potential for noise disturbance in the surrounding area.

3. Sound Level Monitoring Inside the Venue:

- Sound Level Checks: The sound inside the venue will be continuously monitored to ensure it stays within the permitted allowance. We will use sound limiters on all amplification equipment to maintain control over sound levels.
- Gradual Volume Reduction: On weekends, during the final hour of the event (11:30 PM to 12:30 AM), sound levels will be gradually reduced to further decrease any potential noise impact as the event winds down.

4. Security Measures:

 Outdoor Security: Security personnel will be stationed outside the venue to manage entry and exit quietly and efficiently. Their presence will also ensure that no loitering or loud gatherings occur outside the venue during or after the event.

5. **Community Communication:**

 Complaints Hotline: A dedicated noise complaint hotline will be active throughout the event. Any noise complaints will be responded to immediately, with adjustments made as necessary.

These measures have been put in place to ensure that the Navratri event is enjoyable for attendees while respecting the peace and quiet of our neighbours. Please let us know if there are any further concerns or specific requirements that need to be addressed.

9. Have you completed the sound management plan yet?

Ans: Yes, we have completed the Sound Management Plan for the Navratri event. The plan includes the following key elements:

- **A. Sound Levels:** We will monitor and control the sound levels to ensure they remain within the permitted limits at all times. We will use sound limiters and regularly check decibel levels during the event.
- **B. Speaker Placement:** Speakers will be strategically placed to direct sound away from residential areas and minimise noise disturbance to nearby properties.
- **C. Event Timings:** The event will adhere to the agreed-upon timings, with amplified sound being turned off at 11pm weekdays and 12:30am weekends to comply with local noise ordinances.
- **D. Communication:** We have will place posters around the wooden fencing, about the event and provided a contact number for any noise-related concerns during the event.
- **E. Noise Complaint Handling:** We have established a procedure for handling any noise complaints that may arise, including prompt investigation and resolution.
- **F. Sound Monitoring Team:** A dedicated audio visual team will be on-site to manage and monitor sound levels throughout the event, ensuring compliance with the Sound Management Plan.

Please let us know if any additional information or adjustments are required.

10. Will there be an age limit for attendees?

Ans: Age Limit for Attendees at Navratri Festival

There will be **no age limit** for attendees at the Navratri festival. The event is designed as a religious festival intended for families, and we welcome attendees of all ages.

To ensure a safe and family-friendly environment:

- Alcohol Policy: No alcohol will be served or consumed on the premises. This policy helps maintain a respectful and inclusive atmosphere for all attendees, including children and families.
- Family-Friendly Environment: The event features activities and performances suitable for all age groups, making it an ideal occasion for families to celebrate together.
- 11. How will egress of the event be managed?

Ans:

The egress of attendees from the Navratri event will be managed carefully to ensure safety and minimise disruption. Our Egress Management Plan includes the following key elements:

- 1. Staggered Departure: To avoid congestion and ensure a smooth flow of people exiting the venue, we will encourage a staggered departure. Announcements will be made towards the end of the event to facilitate an orderly exit.
- 2. Exit Points: clearly marked exit points will be available to prevent bottlenecks. Each exit will be staffed with stewards to guide attendees and ensure they leave the venue in a calm and orderly manner.
- 3. Crowd Control: Trained security personnel and event stewards will be stationed at key locations to manage the flow of people, prevent overcrowding, and provide assistance as needed.
- 4. Signage and Lighting: Adequate signage will be in place to direct attendees to the nearest exits, and all exit routes will be well-lit to ensure visibility.
- 5. **Transport Coordination:** We will coordinate with local transport services to ensure that public transportation is available and accessible as attendees leave the event. Information on nearby transport options will be provided to attendees.
- 6. Emergency Procedures: In case of an emergency, we have established clear procedures for a safe and efficient evacuation. All staff and volunteers have been briefed on these procedures, and emergency exits will be prominently marked and kept unobstructed.
- 7. Communication: We will have a public address system in place to communicate with attendees during egress, providing instructions and updates as needed to ensure a smooth exit.
- 8. Monitoring and Adjustments: The egress process will be monitored in real-time, and adjustments will be made as necessary to address any unforeseen issues or delays.

Please let us know if any additional measures are required or if you have specific concerns that we should address.

Regards

Brijesh Chachapura

From: Maldoom, Edwin **Sent:** 28 August 2024 16:18

Subject: Proposition Studios, 416 Ealing Road - New Premises Licence Application

Good afternoon,

I am the delegated officer of the Licensing Authority, in whose area the abovementioned premises is situated, and who is authorised for the purposes of exercising its statutory function as a 'Responsible Authority' under the Licensing Act 2003.

To: Brijesh

Having read the premises licence application, I would be most grateful if you could answer the following questions:

- 1. What is the maximum number of expected daily attendees for this event?
- 2. What is the expected number of employees (including volunteers) working at this event on any given day?
- 3. How will entry to the event work? Will it be ticketed? Will there be a fee? Is it free upon point of entry? How will the premises ensure that the total number of attendees not exceed the expected total capacity?
- 4. How will the SIA security go about their duties? (I.e., How many will be at the event in total? How many will be at the entrance?)
- 5. Will patrons be able to re-enter the premises?
- 6. Where will the queue be located?
- 7. How many "qualified medical personnel" will be at the premises, and what will their specific qualifications be? How many first aid stations will be there?
- 8. How will the premises negate against causing noise related complaints from the live music and the use of the outside area? (Especially as it's stipulated to end at 03:00 on certain days)
- 9. Have you completed the sound management plan yet?
- 10. Will there be an age limit for attendees?
- 11. How will egress of the event be managed?

If you are able to answer the above, this would be much appreciated. These will hopefully provide me with further information, which wasn't expanded upon within the operating schedule of the application form, and I can thereafter provide a more formal response in relation to your answers.

Many thanks,

Edwin Maldoom Licensing Enforcement Officer